

# Disaster Recovery

Guaranteed to keep your business running

### Your business can't afford downtime. You need a solution that guarantees recovery times.

Our Cloud Backup and Recovery solutions provide enhanced recovery performance and is highly scalable to recover all your critical systems and data – quickly and easily.

#### Confidence that your business is protected with complete recovery within minutes

Simply put, we provide assurance. Our Cloud Backup and Recovery solutions give you peace of mind when it comes to your ability to get your business back up and running.

## Why Syscomm

We make your business more secure, more agile and better equipped today and in the future. With 30+ years of experience, we offer a range of Managed IT Services that help you run your business-critical systems while reducing the costs of operating, administering and maintaining your network systems.



# Syscomm Cloud Suite: Office 365 Backup as a Service

Microsoft provides a wide array of powerful services within Office 365 – but a comprehensive backup of your Office 365 data is not one of them.

Looking at the top causes of data loss in the Cloud, it's clear that your business needs to safeguard its data beyond what Microsoft offers. **Human Factors -** Customer / staff overwrites a file. **MS Response:** Cannot go back in time and restore the previous version.

**Hackers -** Cyber crime is at an all time high and should your customer's data files get impacted, the results could be catastrophic.

**MS Response:** No guarantee they can recover all (or any!) of the files and if they can, it may take days/weeks.

**Rogue Employee -** a disgruntled employee deletes valuable data from your system.

**MS Response:** No guarantee they can recover all (or any) of the data and, if they can, it may take days/weeks.

**Employee Leaves -** One of your customer's employee's leave, needing their account deactivated. However, if you get a call asking to retrieve an email, a spreadsheet, or presentation by the former employee...

**MS Response:** Files associated with their account are held for 30 days and thereafter, they will be deleted.

## Safeguard Your Data With Syscomm BaaS for [] Office 365

- Retrieve Office 365 Exchange Online mailbox items (email, calendar and contacts) from a Cloud-based instance of Office 365, securely backed up as often as every five minutes in Microsoft's native format.
- Perform backups of unique and localised versions of Office 365.

- Quick search and granular recovery of individual mailbox items residing in a protected and archived copy of your Office 365 data.
- Direct restoration of mailbox items to an Office 365 mailbox, an on-premises Exchange mailbox, saved as a file, emailed as an attachment or exported as a PST.
- Secure, Tamper-proof Archive for Office 365.

Our Backup as a Service solutions are built to mitigate against downtime and remove the complexity of customers having to recover critical applications themselves. Ready to take control of your Office 365 Environment? Talk to us today 0247 77 12 000 | backupasaservice@syscomm.co.uk

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